Online Card Loan Payments



\$4.95 convenience fee Visa debit only MasterCard- debit & credit Discover- debit & credit American Express- Not Accepted

Member Registration



Step 1-

- Navigate to goenergy financial.com \rightarrow
- Click "Log In" \rightarrow
- Click "Loan Payments" to be directed to the site for card loan payments

Step 2-

Click "Register" to set up a profile ***If the member chooses not to register, they can select "Express Pay" but they will always need their member number***

Step 3-

- Enter First Name, Last Name ٠ and Email Address \rightarrow
- Click Next \rightarrow •



Step 4-

- Enter Member #, Last 4 digits of SSN, DOB (with forward slashes)→
- Check box to agree to the Terms and Conditions →
- Click Next \rightarrow

Step 5-

- Create Password (requirements are listed) →
- Click Next \rightarrow

Step 6-

- "You're All Set!" →
- Click "Continue" to see loan account(s)

Options

| ENERGY | | | | Accounts & Loans | History Profile |
|--------|-----------|--|-------------------------------------|------------------------------|---------------------------------------|
| | Select Yo | our Account to | Pay | | |
| | | | Loan ending in 6711 | Am \$ | ount Due: 431.00 |
| | Due Date: | 09/29/2023 | | Pay Now | |
| | ENERG | Ņ | Αςςοι | unts & Loans History Profile |] |
| | | History | | | |
| | | | You have not made any payments yet. | | <u>Histor</u> Can vi make |
| | | | | Make a Payment | |
| | | | Acc | ounts & Loans History Pro | file |
| | radon | Profile Cora Payne | | | - |
| | | Email core4lee0gmail.com Change Password | , | | Profile Can eo differe chang |
| | | | | Make a Payment | |

Accounts & Loans

Displays the loans with the amount due and the due date with the "Pay Now" option

Y

ew loan payment history and a payment

dit email address (can be a ent one that what is on file), e password and make a payment

| | | | | | Accounts & Lo | ans History I | Profile | Step 1 |
|---|------------------|---|--------------------|---------------------------------|------------------------|---------------------------|---------|--------------------------|
| Accounts & Loans | -listory Profile | Payment Information | | | | | | • Unc |
| Select Your Account to Pay | | Pay Using | | | Summary | | | "His |
| Loan ending in 6711 Amou | nt Due: 31.00 | First Name | Last Name | | Loan #6711 Due Date | 09/29/2023 | | • Ent |
| Due Date: 09/29/2023 Pay Now | | Card Number | Exp. (mm/yy) | CV2 -0 | Amount To Pay Fees | \$431.00 \$4.95 | | Clic |
| | \sim | Billing Address | | | Total Payment | \$435.95 | | ***An |
| | | Street | | | | | | the scr |
| | | City State | ~ Zip | Code (5 digit) | | | | |
| | | Enter Payment Amount \$ 431.00 | E | Please revier | w the following | errors: and must be va | ılid. | |
| | | | | The GO Ene allowed | rgy Financial C | redit Union Car | d Numbe | r entered is not |
| akingA | | | | Ва | ck | Next | | |
| iyment | | | | | Accounts & Lo | ans History | Profile | Step 2 |
| | | Verify Payment | | | | | | • Ver |
| 4.95 convenience fee Visa debit only | | Review your payment information. proceed, select "Submit Payment." | f you need to make | e changes, selec | t "Back." When you a | re ready to | | • Che disc |
| sterCard- debit & credit | | | | Pay To Account Payment Date: | Ending In: | 6711 09/29/2023 | | • Clic |
| issover debit & credit | | | | Pay Using: Bill Amount: | | 0000 \$431.00 | | • The |
| iscover- debit & credit | | | | Fees: | | \$4.95 | | |

Step 1-

- Under the "Accounts and Loans" tab or "History" tab click "Pay Now" \rightarrow
- Enter card information \rightarrow ٠
- Click "Next"

Any errors will appear in orange on the screen as seen below

Step 2-

- Verify payment information is correct →
- Check box to agree to the payment disclosure \rightarrow
- Click "Submit Payment" \rightarrow
- The screen will confirm the payment is • processing and once processed a confirmation will display.

I agree to the following:

Total:

Today's date is 09/29/2023. You are authorizing GO Energy Financial Credit Union to initiate a single transaction from your card ending in 0000 in the amount of \$435.95, which includes a convenience fee of \$4.95, dated on or after 09/29/2023. This amount, excluding the convenience fee, will be applied to your GO Energy Financial Credit Union account ending in 6711. This authorization may be revoked, prior to the processing of this transaction, by contacting GO Energy Financial Credit Union at 470-514-3000.

| Back | Submit Payment |
|------|----------------|
|------|----------------|

\$435.95

Ma American Express- Not Accepted



Step 2-

 Enter email address associated with the membership and click "Forgot Password" →

Reset Password

Step 3-

Ma

You :

 Check for the reset password email and click on the hyperlink that says "tap or click this link" to go to the site to reset the password

the link expires after 15 mins.

| King a loan payment online is now easier than ever | | Fit 9/29/2023 1:30 PM notifications@baconpay.com GO Energy Financial Credit Union - Payments Password Reset Request Crea Payne at Go Energy Financial CU Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message. |
|--|---|---|
| | | E Hello Cora, |
| hould receive an ail within a few ninutes with uctions to reset | Did not receive an email? Your email address may have been entered incorrectly or you might not be registered. | We received a request to reset your GO Energy Financial Credit Union Payments password. If you did not make this request, please disregard this message If you did make this request, please <mark>tap or click this link o</mark> n your device to reset your password. If you have any future questions concerning this email, please contact us using the information below: |
| ai password. | Done | <u>swbcauto@goenergyfin.com</u> <u>https://goenergyfinancial.com/contact-us.html</u> Please note that the password reset link will expire in 15 minutes upon receipt of this email. |
| | | Thanks, GO Energy Financial Credit Union Payments |



Making a loan payment online is now easier than ever
New Password

Confirm New Password

Password must be at least 8 characters long, including an uppercase letter, special character, and a number.

Set New Password

4- Create a new password, confirm it and click "Set New Password" → ***Cannot use a previous password***



Making a loan payment online is now easier than ever

You have successfully reset your password.

Back to Login

5- If successful, click "Back to Login" to login.